RETAIL SERVICES

	Certificate III in Retail (SIR3	0216)	
Hours of com	npleted work placement: hours	S	
	Core units I am currently working on or I i	nave completed:	
Unit Code	Unit Title	Working towards	Completed
SIRXCEG001	Engage the Customer		
SIRXCOM002	Work effectively in a team		
SIRXIND001	Work effectively in a service environment		
SIRXRSK001	Identify and respond to security risks		
SIRXSLS001	Sell to the retail customer		
SIRXWHS002	Contribute to workplace health and safety		
SIRXSLS002	Follow point-of-sale handling procedures		
SIRRMER001	Produce visual merchandise displays		
SIRXPDK001	Advise on products and services		
E	Elective units I am currently working on or	I have completed	•
Unit Code	Unit Title	Working towards	Completed
SIRXCEG002	Assist with customer difficulties		
SIRXCEG003	Build customer relationships and loyalty		
SIRRINV001	Receive and handle retail stock		
SIRRRTF001	Balance and secure point-of-sale terminal		
SIRXIND002	Organise and maintain the store environment		
	Add any other units you have con	npleted.	
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Student Name	e (Print):		
Student Signa	ture:	Date:	